

The Ghost, the Machine and the Requirements Engineer

Roel Wieringa

<https://wwwhome.ewi.utwente.nl/~roelw/>

What did I do?

An ego-document

Warning: There is no conclusion

1978: M.Sc Math, Univ. Of Groningen

- ~~1978: Teacher of mathematics (Groningen, Zambia, Amsterdam)~~
- ~~1982: Programmer (Tilburg)~~
- 1984: Applied philosopher (a.k.a. “computer scientist”) (Wageningen, Amsterdam, Twente)

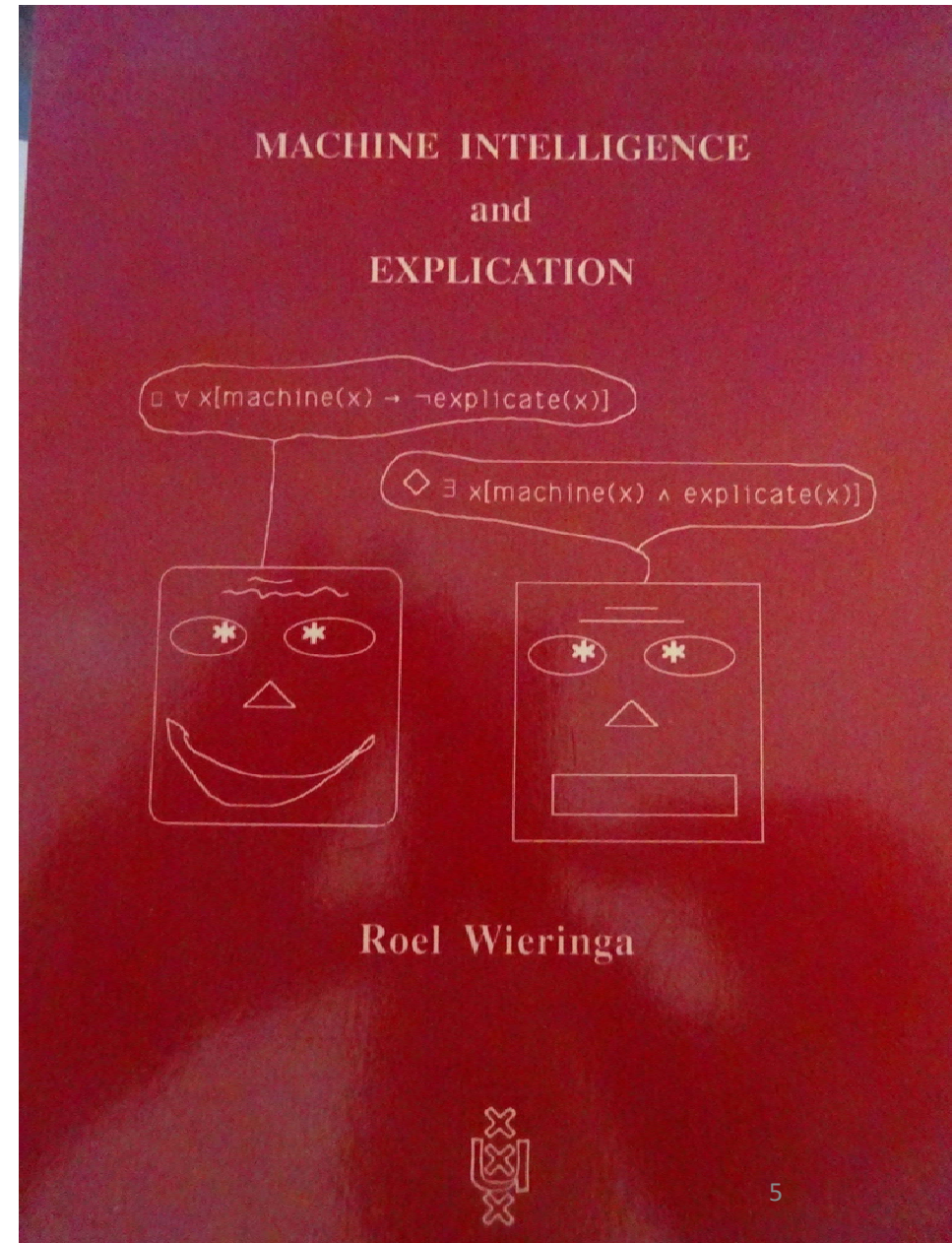


1987 M.A. philosophy, Univ. Of Amsterdam

- A machine is a system that is explicitly described
- So a machine cannot perform the process of explication



“To produce an explicit description of a phenomenon without accessing such a description of it.”



From the Preface

“Therefore, in the interest of brevity, I stopped explicating when further explication would backfire and merely expose the emptiness of the argument.

That —the empty argument— would have been closer to the truth than the essay I wrote now.

But then, I wouldn’t have passed the exam by handing in an empty paper.”

“The movements start from the abdominal parts and the breath passing through the teeth produces various sounds. When articulated they linguistically make sense. Thus we clearly realize that they are unsubstantial.” Rinzai (Lin-Chi, d. 867)

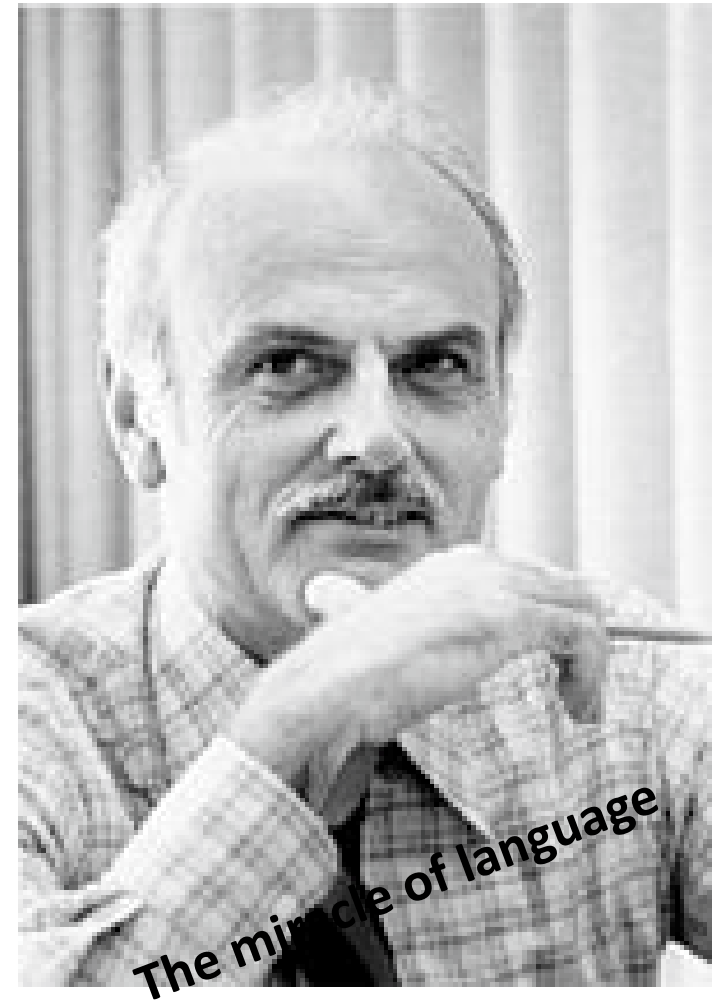
The miracle of language

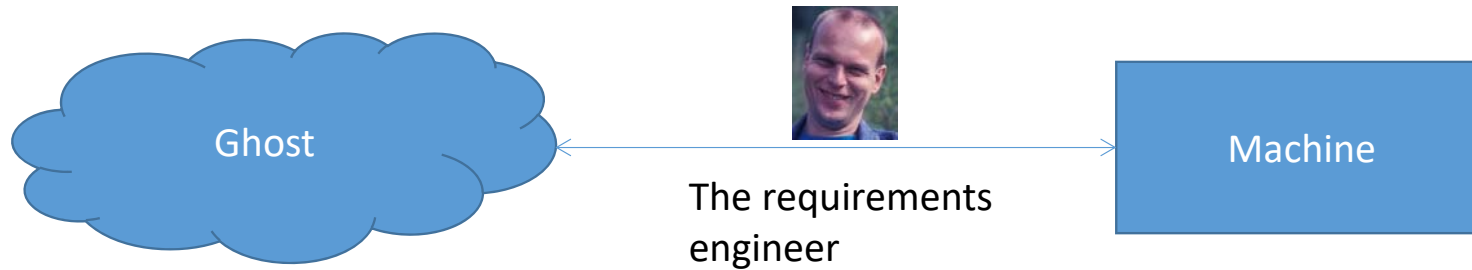
Making explicit what you mean is a never-ending process

“Actually, the task of capturing the meaning of data is a never-ending one.”

E.F.Codd. “Extending the relational database model to capture more meaning”.

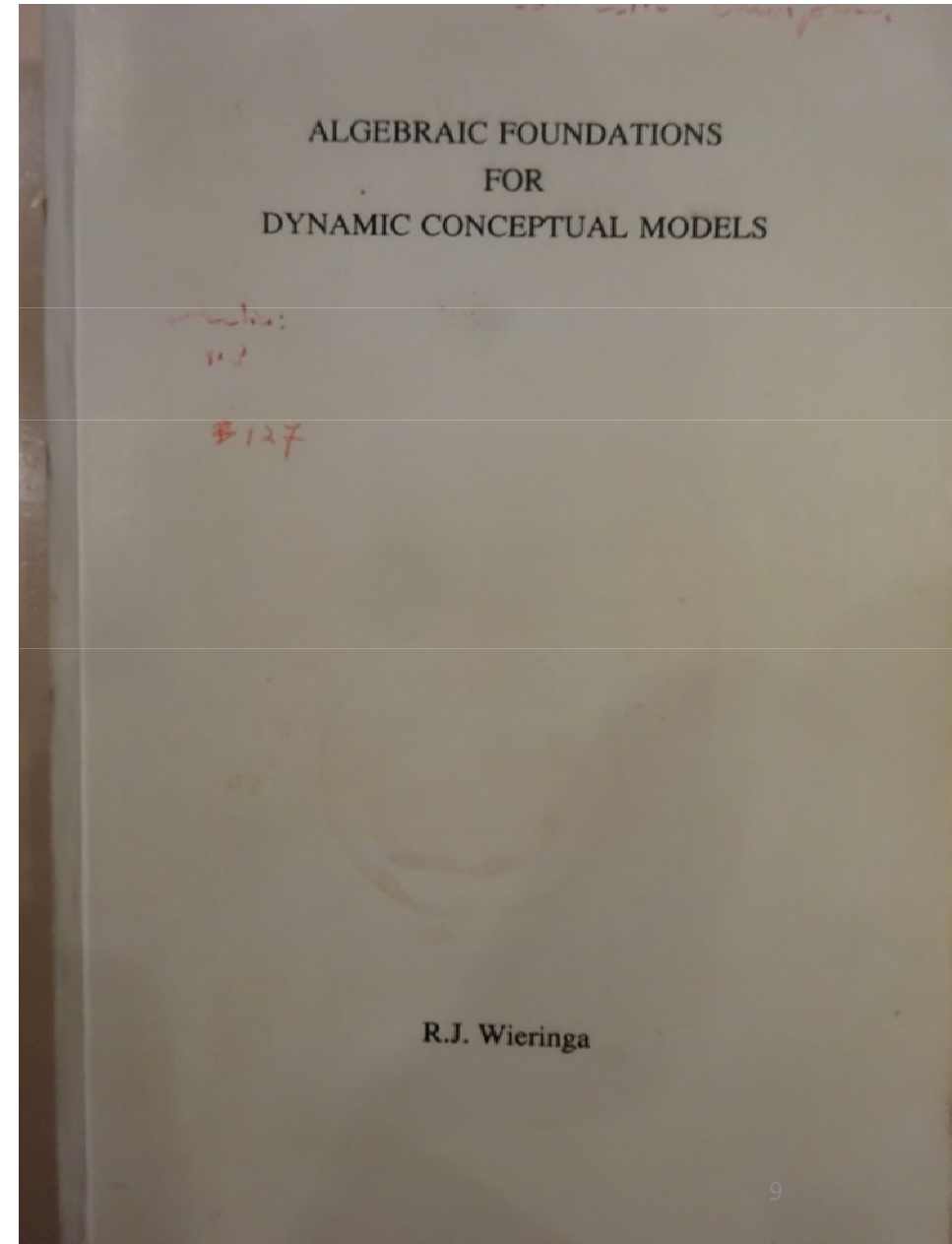
Transactions on Database Systems, Vol 4, no. 4 (dec. 1979).





After arguing that conceptual modeling process cannot be formalized ...
I started to write a PhD thesis on formalization of conceptual modeling.

1990: Algebraic Foundations
for Dynamic Conceptual
Models. PhD Thesis



From the Preface

“The approach in this thesis is more formal than what is customary in research into conceptual models, and makes less simplifications than is customary in theoretical computer science.”

The result is that the number of details to be accounted for is large.

... this is necessary to achieve increased understanding and reliability ...”



Very
politically
correct



Got me accepted
in a scientific
community

Formalization

- The definition of physical symbols & their physical manipulation rules (based on their physical properties only)

Form = a physical property

Formalization replaces meaning by physical symbol manipulation

$$\begin{array}{r} 5.8 \\ \times 2.3 \\ \hline 174 \\ 116 \\ \hline 13.34 \end{array}$$

Google translate: physical string matching

In a very large sample of written translations,

A string of words **like this** often translates into a string of words **like this**


The image shows two screenshots of the Google Translate interface. In the first screenshot, the source language is set to Dutch and the target language is English. The input text is "Taal is mijn ding, zeg maar" and the output is "Language is my thing, say". A blue arrow points from the text "like this" in the text above to the word "say" in the output. In the second screenshot, the source language is still Dutch but the target language is now Spanish. The input text is "Taal is mijn ding, zeg maar, denk ik" and the output is "Language is my thing, I think, I think". A blue arrow points from the text "like this" in the text above to the word "I think" in the output. Both screenshots show the language selection dropdowns at the top, with "DUTCH" and "ENGLISH" selected in the first, and "DUTCH" and "SPANISH" selected in the second.

What formalizations did I create in my PhD thesis?

- 1. The world consists of communicating complex dynamic objects

- 2. Classification is identification

Algebraic Foundations for Dynamic Conceptual Models		5.1 Syntax and semantics 91
		5.2 Interfacing with a model: value queries 98
		6. Attribute specification



C. Standard specifications	377
D. Example of conceptual model specifications	403
E. Abstract data types	426
F. Process algebra	443
References	453
Index	469

13

Classification is identification

- How many employees work in this company?
- How many people work in this company?
- One person can have three employment contracts with the same company
 - So *Employee* is not a subclass of *Person*; it is a *role* of person
 - When counting, we must know the class of things we are counting
- How many passengers, employees, products, services, immigrants?

Also: Static and dynamic subclasses, natural kinds, Cardinality constraints, existence constraints, and dynamic integrity constraints, life cycles, equational specification

What is the meaning of data?

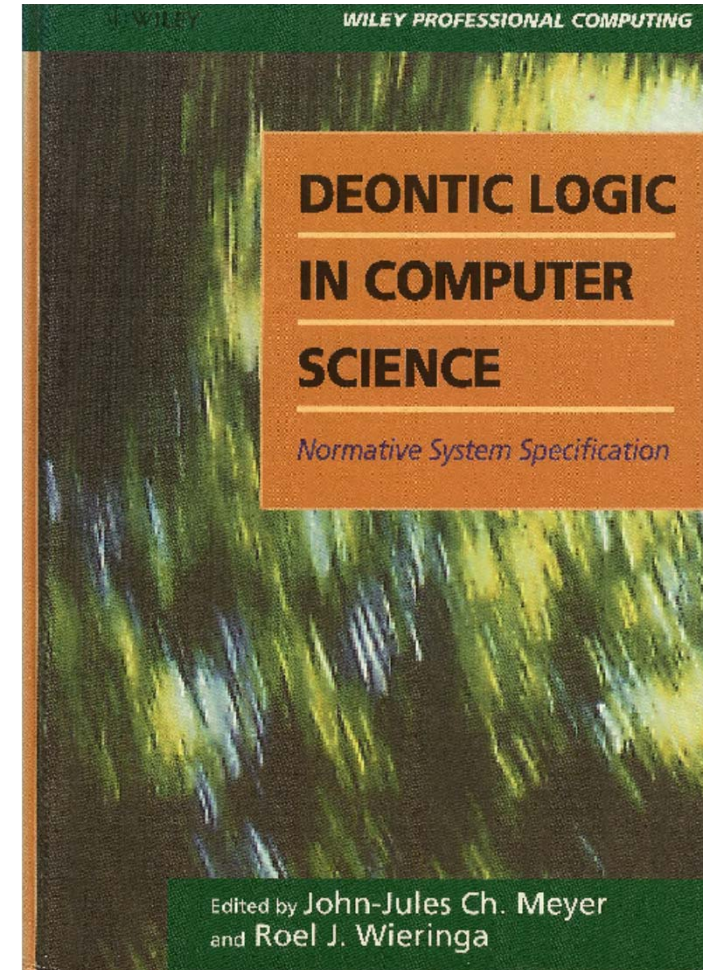
- The number of conditions that contribute to the meaning of data is infinite
- I really liked this.
 - Simple things are complex!



1993: Deontic Logic in Computer Science

- $F\alpha \equiv [\alpha]V$
- $P\alpha \equiv \neg F\alpha$
- $O\alpha \equiv F(-\alpha)$

- An action is forbidden if doing it leads to a violation
 - Only results count
- An action is permitted if it is not forbidden
 - Adolescent value system
- An action is obligated if it is forbidden not to do it
 - This is a bit difficult



The paradoxes of deontic logic

- ~~$P(\text{Chew gum}) \text{ or } P(\text{Kill the king}) \leftrightarrow P(\text{Chew gum or Kill the king})$~~
- ~~“There is a way of doing this that does not result in a violation”~~

Actors, actions, and initiative in normative system specification

R.J. Wieringa

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De Boelelaan 1081a, NL-1081 HV Amsterdam, The Netherlands*

J.-J.Ch. Meyer

Vrije Universiteit, Amsterdam and University of Nijmegen, The Netherlands

- $P(\text{Pim chooses to chew gum or kill the king}) \rightarrow$
 $P(\text{Pim chews gum}) \text{ and } P(\text{Pim kills the king})$

Abstract

The logic of norms, called deontic logic, has been used to specify normative constraints for information systems. For example, one can specify in deontic logic the constraints that a book borrowed from a library should be returned within three weeks, and that if it is not returned, the library should send a reminder. Thus, the notion of obligation to perform an action arises naturally in system specification. Intuitively, deontic logic presupposes the concept of an *actor* who undertakes actions and is responsible for fulfilling obligations. However, the concept of an actor has not been formalized until now in deontic logic. We present a formalization in dynamic logic, which allows us to express the actor who initiates actions or choices. This is then combined with a formalization, presented earlier, of deontic logic in dynamic logic, which allows us to specify obligations, permissions, and prohibitions to perform an action. The addition of actors allows us to express *who* has the responsibility to perform an action. In addition to the application

- “When a **judge** applies law to facts, the law is interpreted in the light of the facts, and the facts are interpreted in the light of the law”
- “When a **computer** applies a representation of law to representation of facts,
 1. Someone selects an isolated area of law,
 2. Someone translates this into a computer representation L ,
 3. Someone builds a representation of facts F ,
 4. After this, the computer applies L to F .”
- And we must accept that the computer has the authority to do this,
- And have allocated responsibility to a person.

(Data-driven alternative:

2. Someone selects a large sample of cases, chooses a prediction algorithm, and trains the algorithm with the sample)

2.1. INTRODUCTION

Deontic logic is the logic to reason about ideal and actual behavior. From the 1950s, Von Wright [Wri56, Wri57, Wri61, Wri62, Wri63, Wri64, Wri65, Wri66, Wri67, Wri68, Wri69, Wri70, Wri71] and others developed deontic logic as a modal logic with operators for permission, obligation, and prohibition. Other operators are possible, such as formalizations of the system of concepts introduced by Hohfeld in 1913, containing operators for duty, right, power, liability etc. [Hoh13].

Deontic logic has traditionally been used to analyze the structure of normative law and normative reasoning in law. It is therefore only natural that interest in the application of deontic logic in computer science started in the area of legal applications. The *International Conference on Logic, Informatics, Law* [Cia82, Mar82, MN86, Mar89] has been held every four years since 1982, and its proceedings contain a large number of papers on the application of deontic logic to the problems of artificial intelligence in law. More recently, the *International Conferences on Artificial Intelligence and Law* [ICA87, CA89, ICA91], held biannually since 1987, is starting to publish a number of papers on the applications of deontic logic to the problems of artificial intelligence in law. That interest in this area is rapidly growing is evident from the fact that in 1992, two journals were founded, *Artificial Intelligence and Law* and *Law, Computers and Artificial Intelligence*.

Recently, it has been realized that deontic logic can be of use outside the area of legal analysis and legal automatization. Deontic logic has a potential use in any area

[Broersen, J \(2003\)](#)

[Modal Action Logics for reasoning about Reactive Systems.](#)

[PhD Thesis, Free University of Amsterdam. ISBN 90-9016611-4.](#)

Promotors Prof. Dr. R.J. Wieringa,
Prof. Dr. J.-J.Ch. Meyer, Prof. Dr. R.P.
van de Riet.



1996

My opinion now:

- Very solid
- Very boring

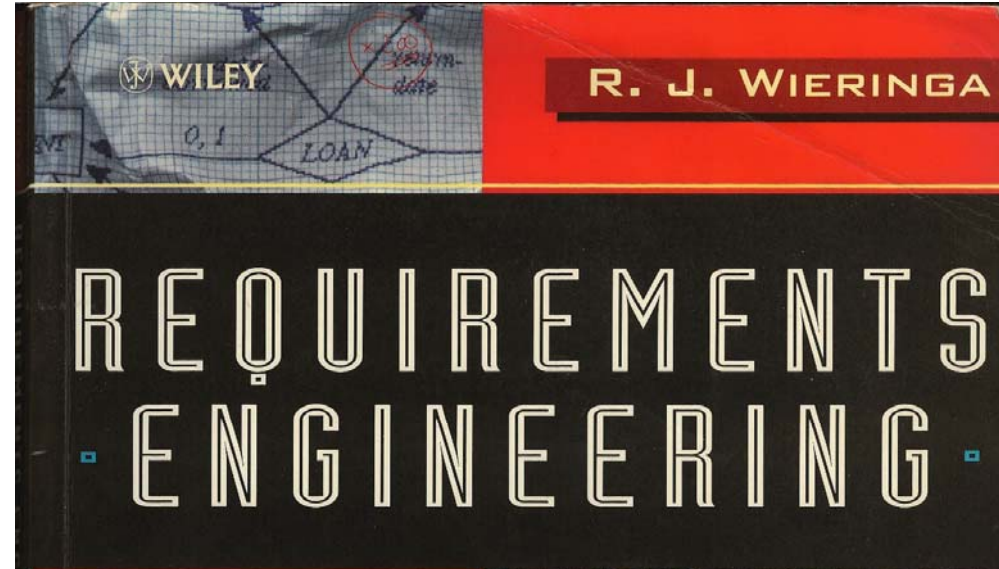
1 customer review

★★★★★ 5.0 out of 5 stars



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Showing 1-1 of 1 reviews

Top Reviews

A customer

★★★★★ One of the best books I have read on RE

April 29, 2004

Format: Paperback

This book provides a conceptual framework for understanding requirements that can be applied in any methodology. I do IV&V. For many of the requirements/SRS I see, the analysts don't have a good grasp on requirement levels: how far to decompose, what level of detail to include. After reading this book, where you are in the levels will always be clear to you, or if you got lost, you will be able to find your way back to where you should be.

Helpful

Comment

Report abuse



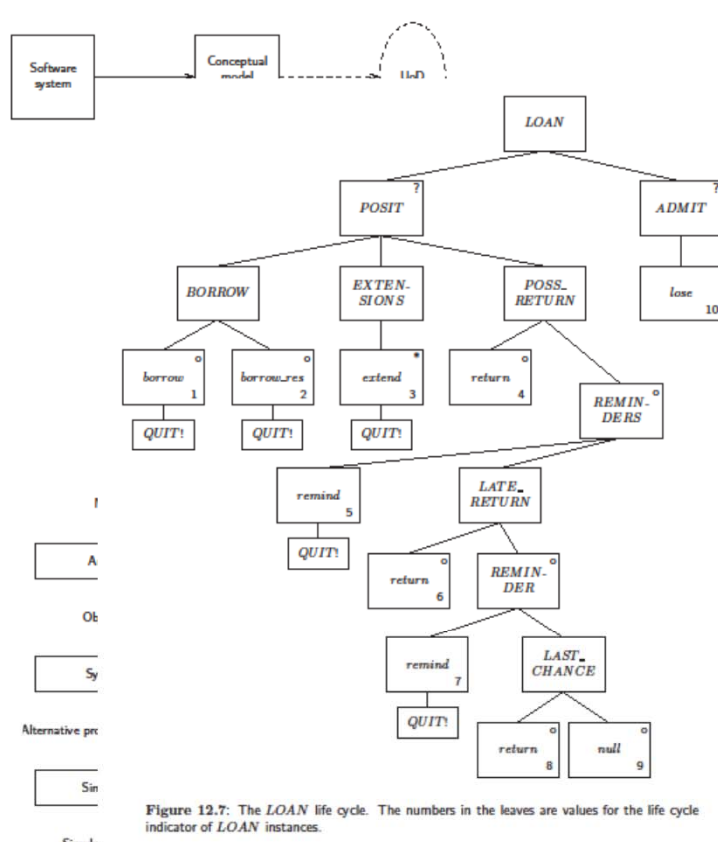


Figure 12.7: The LOAN life cycle. The numbers in the leaves are values for the life cycle indicator of LOAN instances.

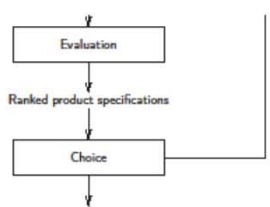


Figure 3.6: The engineering cycle.

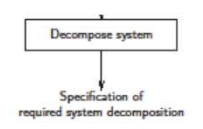


Figure 3.12: Requirements engineering and product specification.

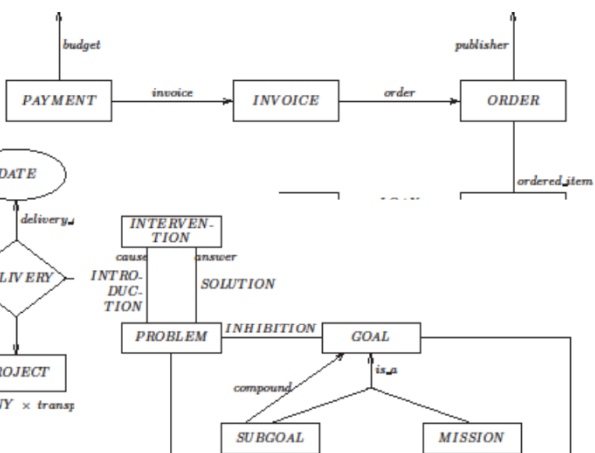


Figure 7.7: A relationship w

Troff and pic

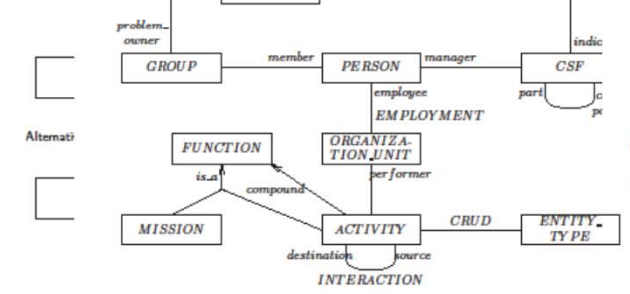


Figure 13.1: An integration of concepts from Change Analysis and ISP.

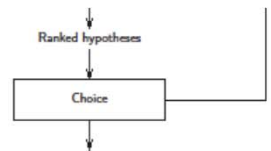


Figure 3.8: The empirical cycle.

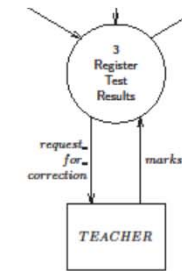


Figure 9.7: A DF diagram of part of the test administration.

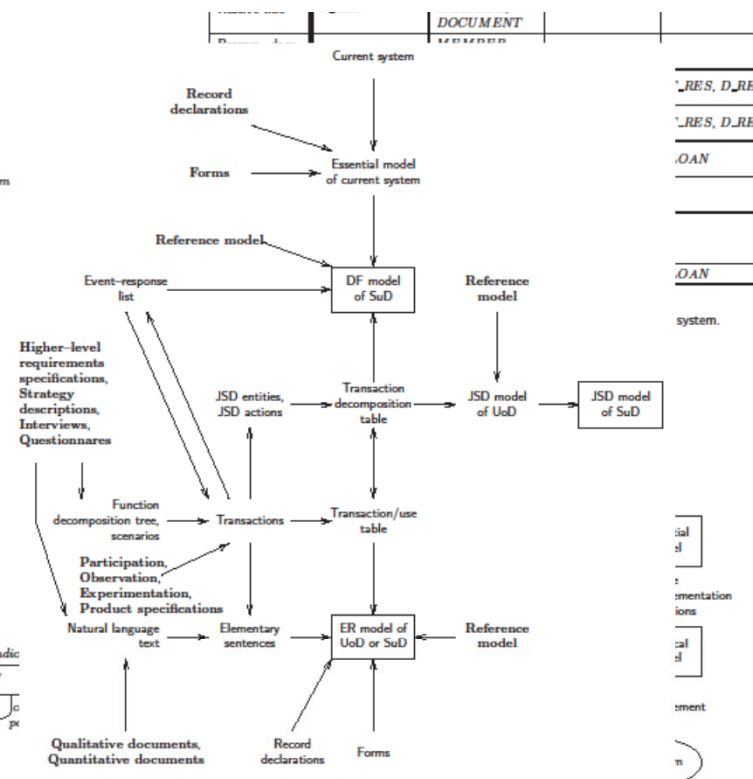


Figure 14.4: Road map of methods to find models and specifications, with starting points.

Figure 10.2: system development by essential system modeling.

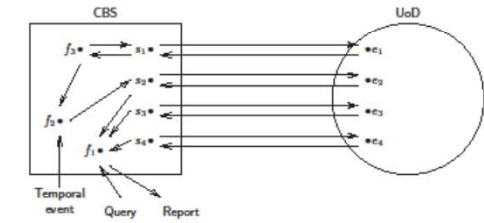


Figure 11.5: The structure of JSD model of a computer-based system. The arrows represent interactions.

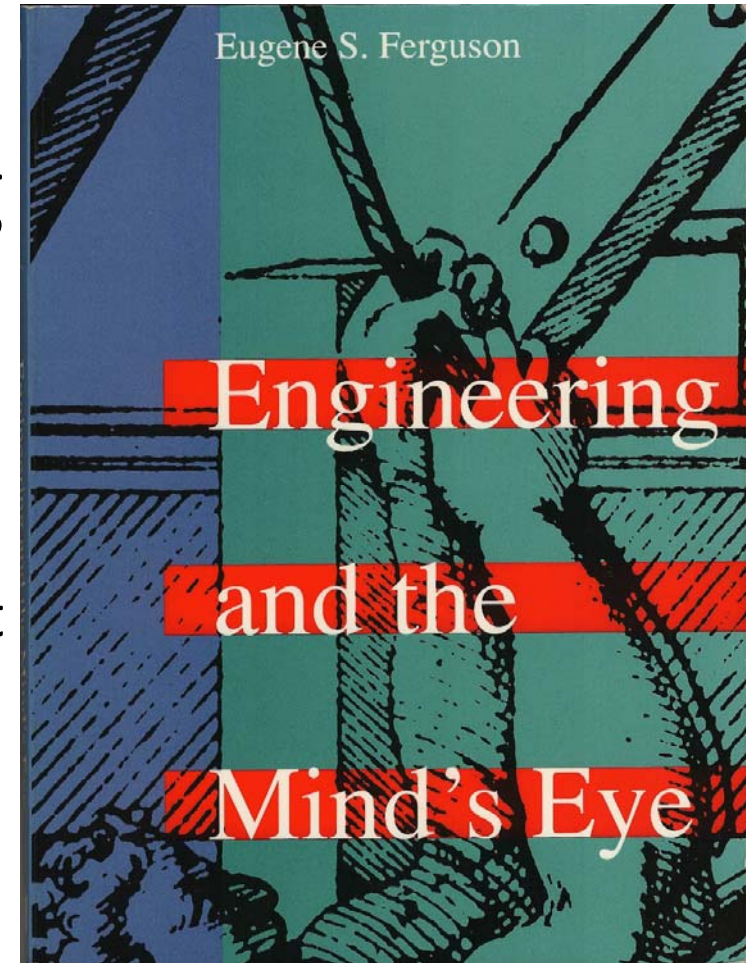
Design thinking is visual thinking

“Before a thing is made, it exists as an idea.”

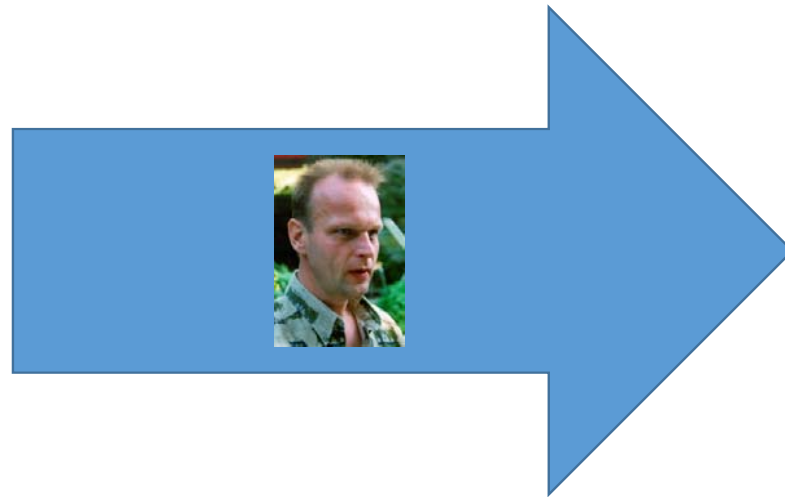
“For more than 500 years, engineers have made increasing use of drawings to convey to workers what is in their heads.”

For more than 20 years, students have skipped the text of my books and looked at the diagrams only.

Technical explanation requires physical hand-waving.



1999

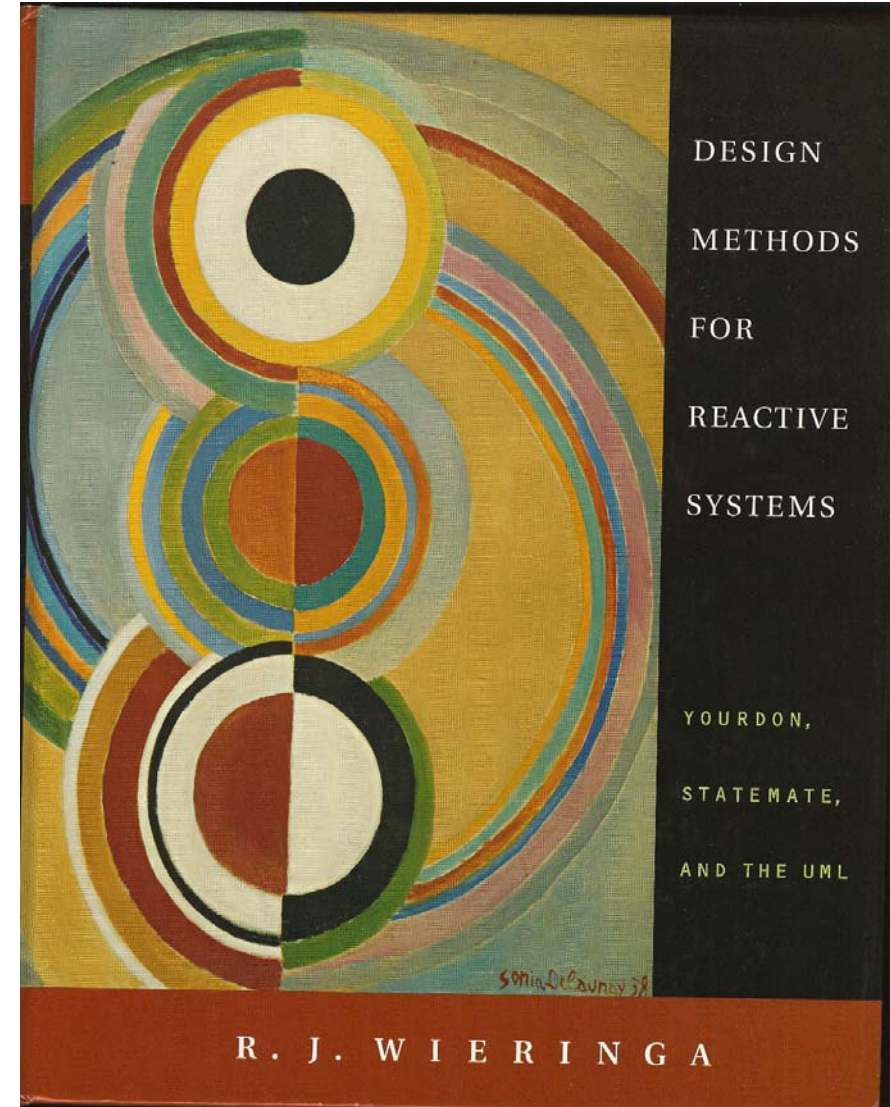


2003

From the Preface:

“But more important than formalization is *precision*:
The expression of what is intended without using
redundant words.”

Remember the empty page of my philosophy
Master’s Thesis



DESIGN
METHODS
FOR
REACTIVE
SYSTEMS

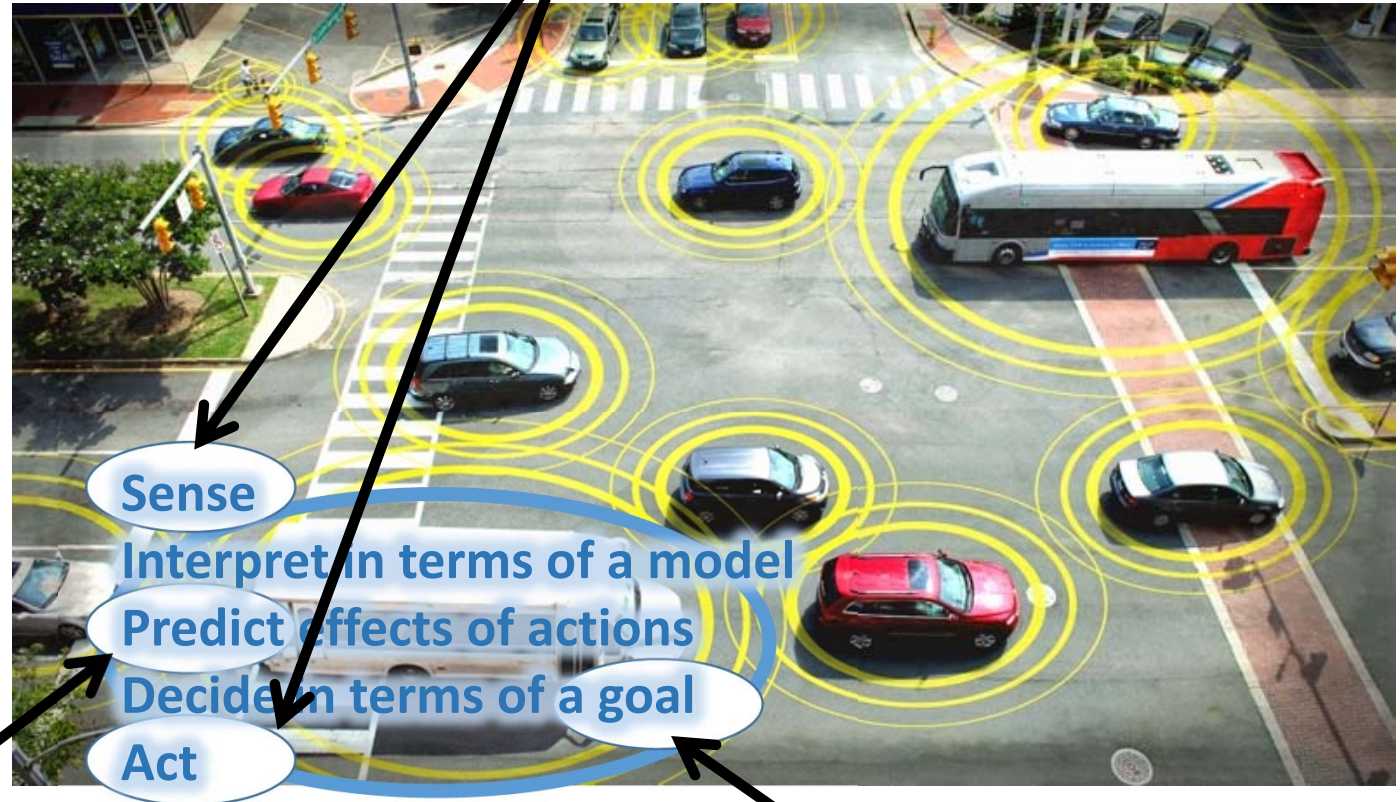
YOURDON,
STATEMATE,
AND THE UML

R. J. WIERINGA

Reactive systems

Very hard: translating from the physical to the symbolic world and back again

- A reactive system maintains a model of its environment.
- Each model is a simplification, and
- The simplification is developed **before** the car is driven (Remember the judge)



This is what makes us perceive the system as intelligent

And who sets the goal? Tradeoffs?
E.g. safety of passengers or of others?

Reactive systems

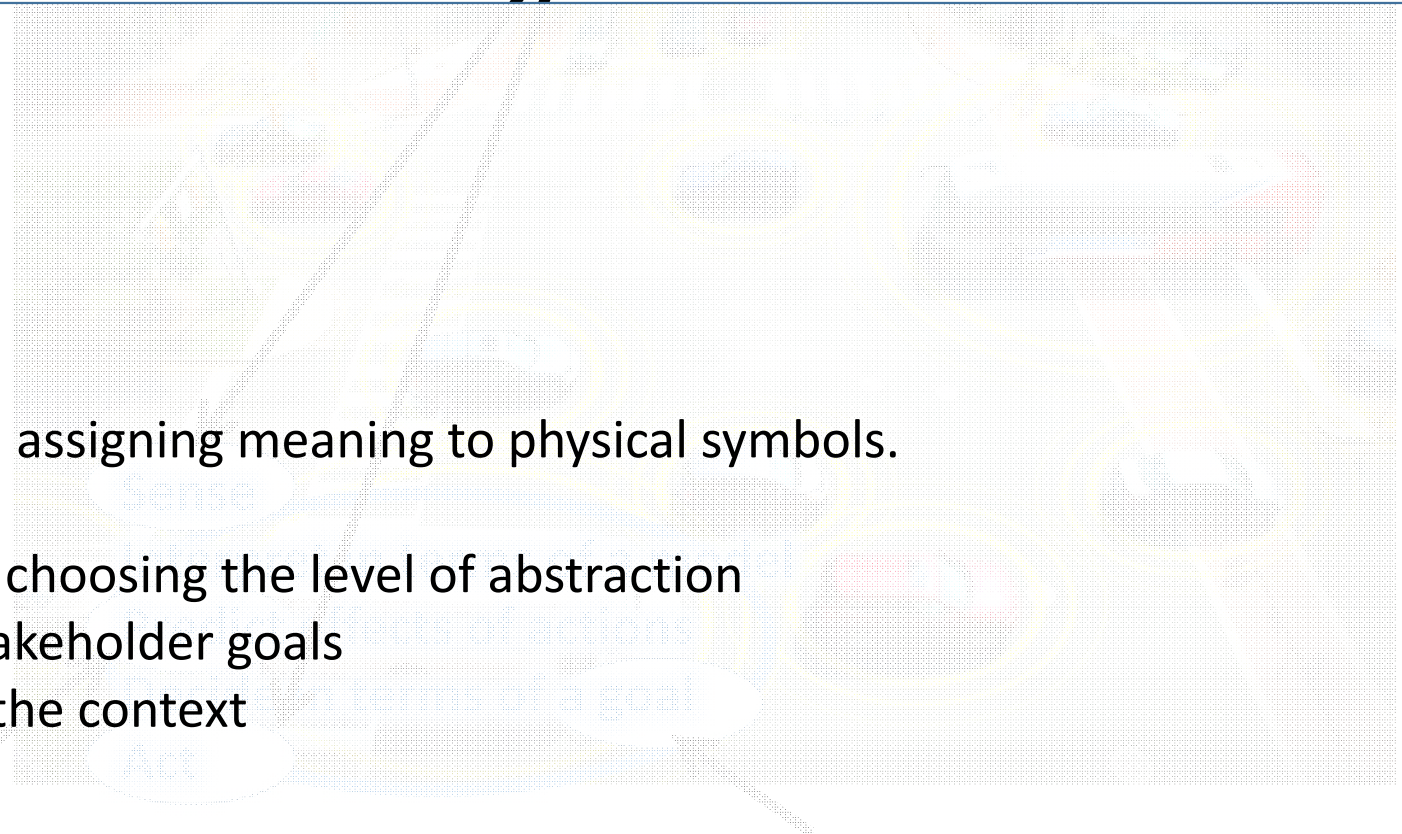
Very hard: translating from the physical to the symbolic world and back again

- A reactive system maintains a model of its environment.

- Each model is an abstraction,
Symbol grounding: assigning meaning to physical symbols.

The hardest thing: choosing the level of abstraction

- developed before the car is constructed
 - Depends on stakeholder goals
 - Complexity of the context (Remember the judge)



This is what makes us perceive the system as intelligent

And who sets the goal?
E.g. safety of passengers or of others?

What next? 2006

Requirements Eng (2006) 11: 295–307
DOI 10.1007/s00766-006-0037-6

ORIGINAL RESEARCH

R. J. Wieringa · J. M. G. Heerkens

The methodological soundness of requirements engineering papers: a conceptual framework and two case studies



Received: 2006
© Springer

Abstract

Methodological soundness of requirements engineering (RE) papers is investigated. The abstracts of RE papers are analyzed to determine the methodological soundness of RE papers. The results show that most RE papers do not report on any research. The techniques reported on are intended for use in RE practice: for example, how to improve the process of negotiating requirements, or how to build use case models, how to customize information systems

1 Introduction

This paper was triggered by concerns about the methodological soundness of many requirements engineering (RE) papers. As we argue in this paper, many of these papers describe techniques but do not report on any research. The techniques reported on are intended for use in RE practice: for example, how to improve the process of negotiating requirements, or how to build use case models, how to customize information systems

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ments, etc. Our concern is not that RE papers are described in RE papers. The platform for such papers. Our concern is that very few other papers in RE conference that investigate the properties of RE papers that investigate the properties of RE papers. Investigation of properties of RE papers to be solved by techniques search papers.

We think that the absence of such research prevents the transfer of the results of requirements engineering research to practice. Companies will hesitate to adopt techniques of which the properties are not investigated thoroughly or for which it has not been investigated which problems they solve, and under which conditions. Secondly, without a proper research method, there is no accumulation of knowledge that builds upon previous results produced by others. This creates the risk that new techniques in fact do not improve already existing techniques. Hence, if our concern about the methodological soundness of RE papers is valid, then it is relevant to do something about it. However, we must first investigate whether our concern is valid, i.e., whether there really is a problem with the methodological soundness of RE papers.

The research problem to be investigated in this paper is, then, what is the methodological structure of RE papers, and to what extent do they satisfy the criteria for sound methodological structure? This is an evaluation question. We investigate the actual structure and compare this with a norm (which we present and motivate in this paper too). One way to answer this question is to survey a representative sample of RE papers, observe the methodological structure of paper in this sample, and draw conclusions from this about the set of all RE na-

Generic structure of technical papers:

1. Define a technique
2. Find a problem solved by the technique
3. Show that your technique promises spectacular performance

Harley Davidson conferences

Acquire admiration with your spectacular technique that no one can use



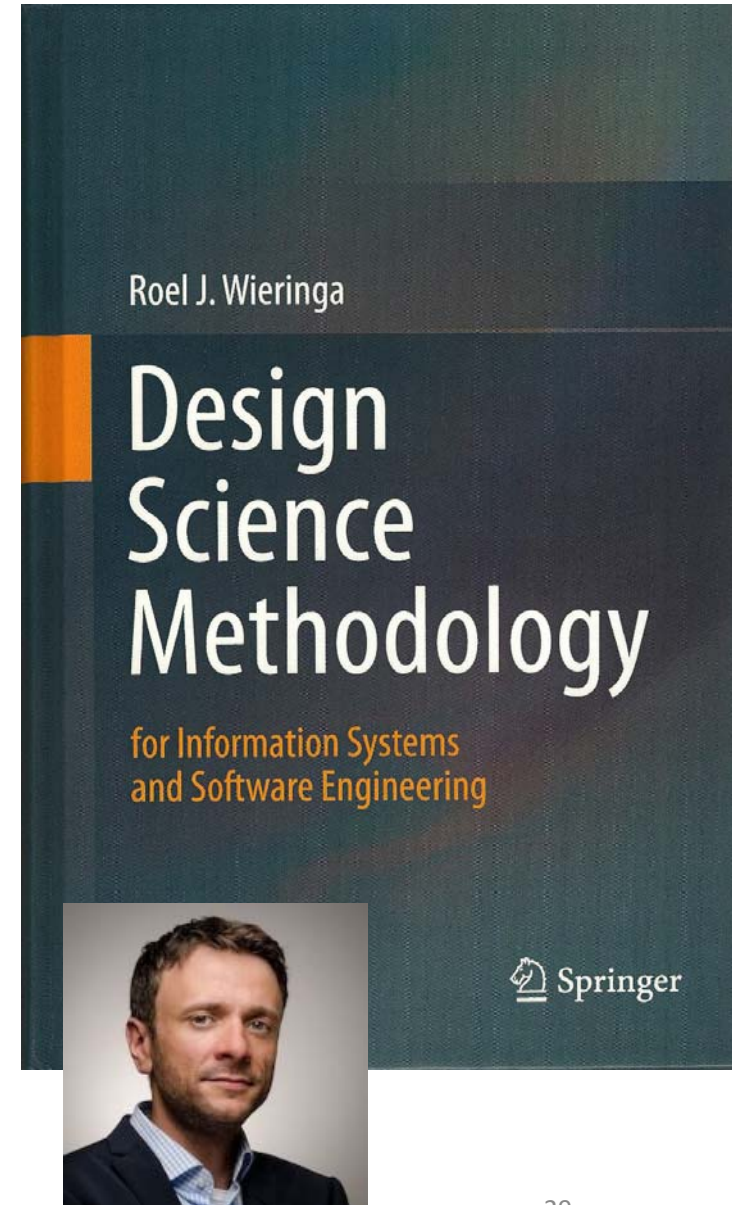
On the other hand, a few ideas trickle to the market

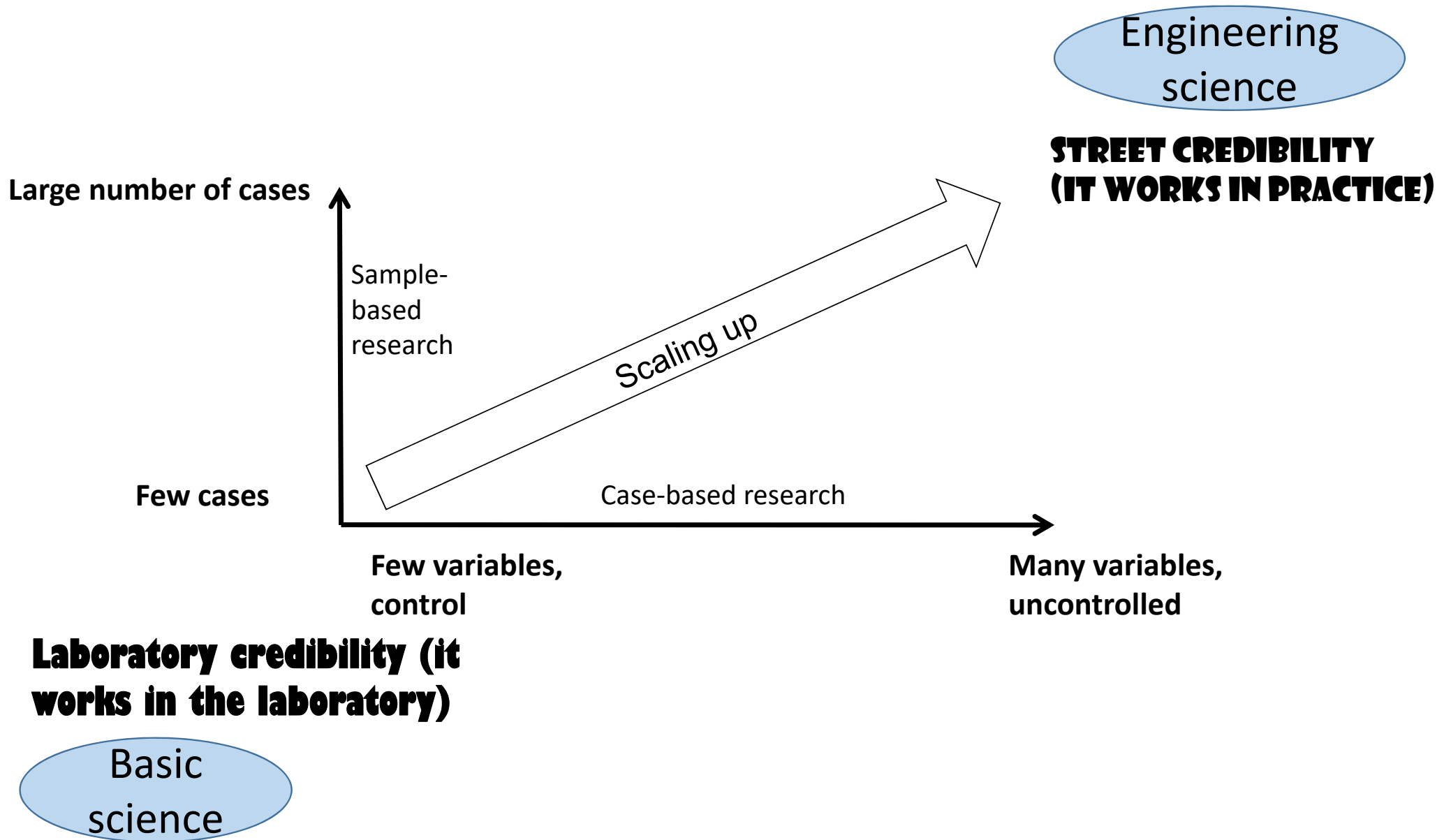
2014

From the Preface:

- “First, we treat design as well as empirical research as *problem-solving*.”
- “Second, the results of our problem-solving activities are *fallible*.”
- Improving our knowledge is a never-ending process.
- Validation: List all ways in which your theory can be wrong

Daniel checked the entire manuscript!





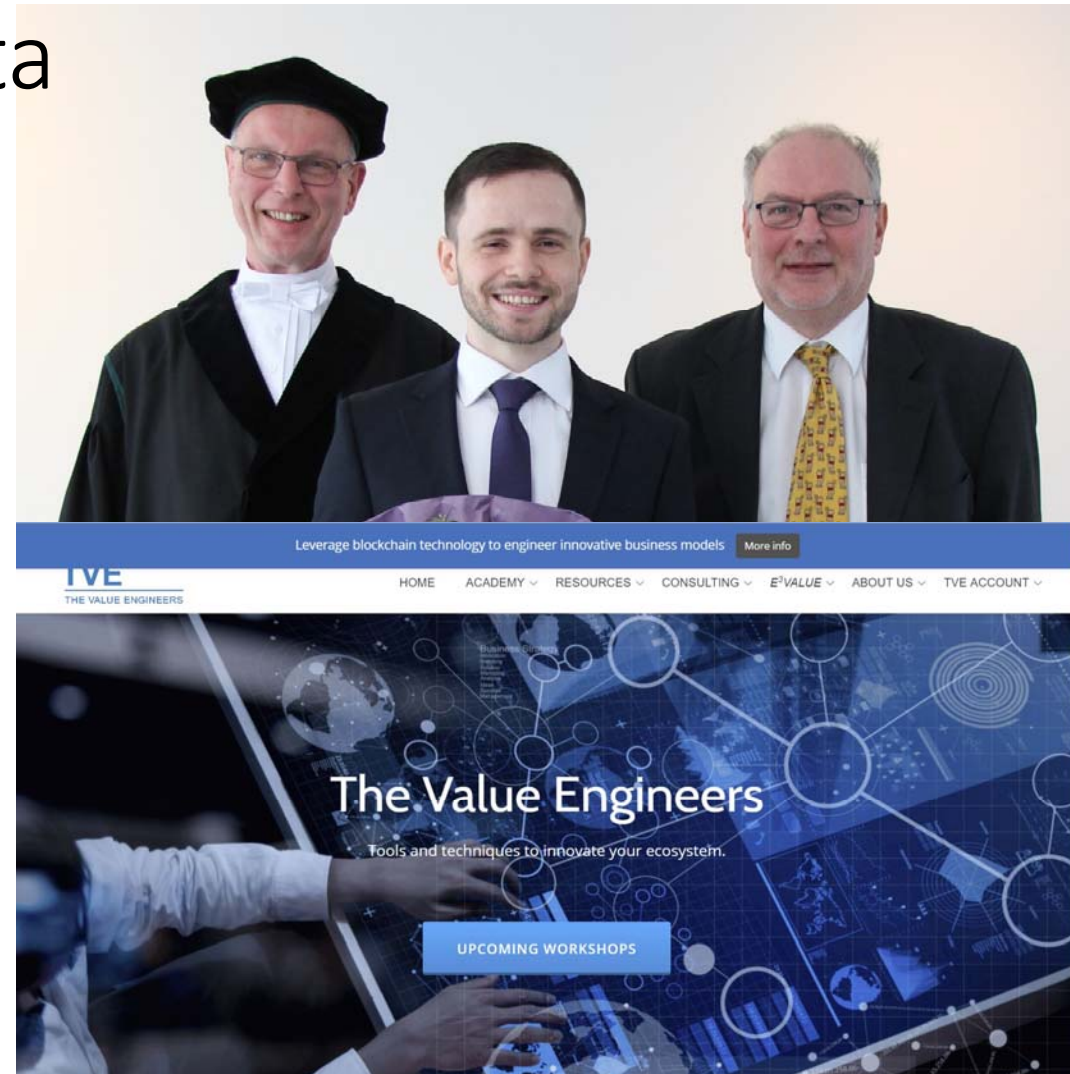
2017: Started *The Value Engineers BV* with Jaap Gordijn & Dan Ionita

<http://www.thevalueengineers.nl>

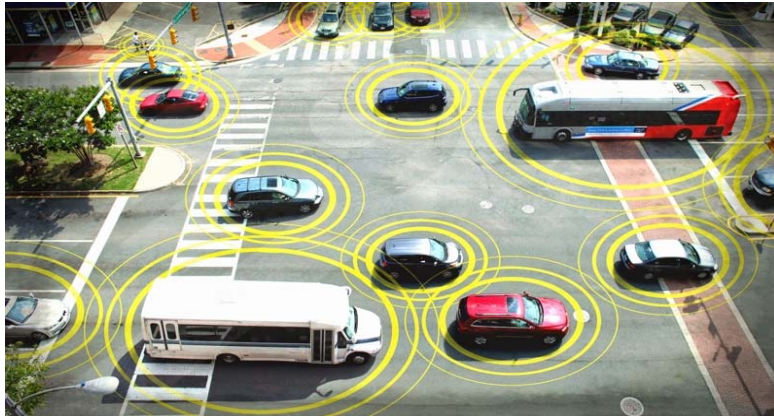
Tools to elaborate a vague digital product idea into an operational business network .

Sounds familiar?

Unfinished
business #1



January, 2019 Workshop “The Future of Artificial Intelligence”



- Decisions are distributed over people and machines, some of them ahead of time.
- How?
- Accountability?

NIAS 
Lorentz center **The Future of AI**
Ethical, Legal and Societal Issues
Workshop @Snellius 28 January - 1 February 2019, Leiden, the Netherlands



Scientific Organizers

- Mark Coeckelbergh, University of Vienna
- Virginia Dignum, Umeå University
- Ugo Pagallo, University of Turin
- Roel Wieringa, University of Twente

Topics

- What Are the Social, Legal or Ethical Impacts of AI?
- What Is a Suitable Unified Conceptual Framework?
- Can We Build Agents That Are Aware of Their Social, Legal and Ethical Context?
- What Is the Social, Legal and Ethical Status of AI Systems?

The Lorentz Center organizes international workshops for researchers in all scientific disciplines. Its aim is to create an atmosphere that fosters collaborative work, discussions and interactions. For registration see: www.lorentzcenter.nl

This workshop is a part of the NIAS-Lorentz Program, to stimulate research bridging the natural sciences with the humanities and social sciences.

In this workshop we aim to bring light to the complex area of social, ethical and legal aspects of AI. Inspired by the motto: Power Power Design. Just. Now. Status: NL.

 Universiteit Leiden
 DESIGN FOR VALUES
 NWO
 NIAS
 Lorentz center

www.lorentzcenter.nl

1986

LETTERS

Editor.

In his interesting article "Artificial Intelligence and Ethics: An Exercise in the Moral Imagination," Michael LaChat says that the basic outline of Shelley's *Frankenstein* needs to be recapitulated "even if, as is usually the case, the reader has seen only the poor image of the book in movie form." Contrary to what Mr. LaChat says, I think the poor image most people have of the book is sufficient reason to give a short outline of the original story. Doing this, we find one or two arguments that were not mentioned in LaChat's article but are relevant to the matter of ethics and artificial intelligence.

An outline of Mary Shelley's story follows: A creature is built which is intelligent and capable of suffering, that is, feels lonely, is aware of its death, and at the end of the story gets tired of its life. Dr. Frankenstein does not love his creation. He abhors it and flees from it, paralyzed in a feeling of guilt for what he did but unable to take responsibility for it. The creature is rejected not only by its creator but by all humankind. It feels lonely and asks its creator for a companion. The creator refuses this. The balance of the story is a dialogue between Dr. Frankenstein and his creature, which ends with the death of Dr. Frankenstein and the creature's announcement that it will commit suicide.

The story raises the question of whether the capacity for suffering is necessary in order to be intelligent. This question might be seen as one about the nature of intelligence, but it might also be seen as a question about ourselves, that is, whether we are willing to regard as intelligent a being without the capacity to suffer, feel lonely, and so on.

the natural way: There is no way of *proving* that the other suffers. To know that the other suffers, we have to close the gap between us in an act of empathy. Only then can we begin to think of genuinely helping the other. Whatever his other attitudes, Dr. Frankenstein knows that his creation suffers and knows it in the way he knows human beings suffer.

Closely connected to this is the point that just as we have the moral obligation not to err on the wrong side in the fulfillment of our obligations toward suffering human beings (that is, we should not fail to fulfill our obligations toward them just because we think they are not *really* suffering or, worse because we haven't been able to prove that they are really suffering), we ought not to err on the wrong side for the wrong reason in the case of suffering artifacts. This point is true regardless of the fact that there is no sort of Turing test for suffering (we and presumably they too can suffer without showing any behavior) and we will never know for sure, at least not by proof, that these beings are even capable of suffering. How are we going to solve *this* problem?

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Holland

Letters to the editor should be addressed to the letters editor at AI Magazine, 445 Burgess Drive, Menlo Park, California 94025, and should include the sender's complete address and telephone number. Not all letters will be published. Those that are will be edited and, if necessary, excerpted.

1986 The AI designer's dilemma

- The capability to pass ethical judgments **presupposes** the capability to suffer and have empathy.
- Suppose we design an Artificial Intelligence (AI) **not** capable of suffering and empathy.
- Then the ethical judgment of the AI would really be the designer's ethical judgment (specified in advance)
- Suppose we design an AI that **is** capable of suffering and empathy.
- Then, building this AI places a moral demand on us.
 - "Why did you create me this way?"
 - "I'm lonely."

the natural way: There is no way of *proving* that the other suffers. To know that the other suffers, we have to close the gap between us in an act of empathy. Only then can we begin to think of genuinely helping the other. Whatever his other attitudes, Dr. Frankenstein knows that his creation suffers and knows it in the way he knows human beings suffer.

Closely connected to this is the point that just as we have such an obligation toward suffering human beings that is, we should not fail to fulfill our obligations toward them just because we think they are not really suffering or, worse, because we haven't been able to prove that they are really suffering, we ought not to err on the wrong side for the sake of our own peace of mind. We should act as if they are suffering, showing any behavior, and we will never know for sure, at least not by proof, that these beings are even capable of suffering. How are we going to solve *this* problem?

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Letters to the editor should be sent to the Editor at AI Magazine, Department of Computer Science, Boelelaan 1081, 1081 HV Amsterdam, Holland, and should include a complete address, telephone number, and telex number. Not all letters will be published. Those that are will be edited and, if necessary, excerpted.

Unfinished
business #2

So, what did I do?

- Write papers with a lot of wonderful people
- Thank you!

What else?

Deliver PhDs!



Paul Spruit Rik Eshuis Jan Broersen David Jansen Tatjana Bondarouk Zlatko Zlatev Bela Mutschler Stanislav Pokraev Virginia Nunes Roberto Santana Lianne Bodenstaff Chen Li



Emmanuele Zambon Ayse Morali Ricardo Neisse Silja Eckartz Hassan Fatemi Dulce Pumareja Mohammad Zarifi Shahin Zarghami Zornitza Bakalova João Moraes



Lei Wang André Van Cleeff Eelco Vriezokolk Carlos Azevedo Robson Albuquerque Steven Bosems Dan Ionita

I learned a lot from them.
Thank you!



More to come



Prince
Singh

Preethu
Anish

Jelena
Marincic

Roeland
Kegel

Wasim
Alsaqaf

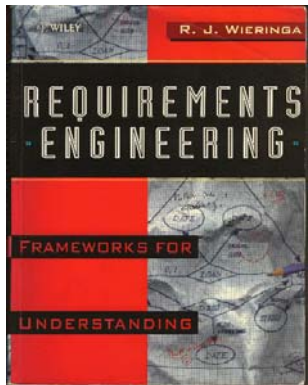
Wilco
Engelsman

Pierre
Erasmus

Hans
Wienen

Unfinished
business #3

Future



- 1996: “Writing this book has been made bearable by the unceasing efforts of Mieke Poelman who, despite a busy career of her own, managed to find the time to keep me from my work.”

This leaves me speechless

Thank you

WANTED

ROEL THE FUNKY
MAD DOG TWISTED
FREAK PROFESSOR
WIERINGA.

WANTED FOR:
SERIOUS CRIMES AGAINST
SIMPLE REASON!!!

!!!Warning!!!

This mad genius leaves a trail of confusion.

-reward-

20.000 U.S.D.

(with or without sandals)



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Art &
Floris
Glasbeek

<https://tinyurl.com/donation-Roel> or
<https://actie.soskinderdorpen.nl/Acties>

See the invitation



Possible too, during the reception, at the bar

€1.155 opgehaald

Doneer nu >

€ 1.500 doelbedrag

77% bereikt

20 donateurs >